

What can I do if I have wireless connection problems?

Wireless signal strength dropping or fluctuation is common caused by the surrounding RF interference.

Try to find out and avoid the interference source as below steps:

- ❶ Change the channel on your access point or wireless router.
- ❷ Change the location of your wireless access point. Subtle changes (2-3 feet) can make a big difference. Do not put the access point or wireless router in a cabinet or enclosure.
- ❸ 2.4GHz phones, Microwave, and blue-tooth devices will interfere with your wireless network. Change the location of your phone, or downgrade the radio of phone to 900 MHz, or upgrade it to 5.8GHz phones.
- ❹ The wireless signal will be degraded (or die completely) when going through brick (fireplace), metal (file cabinet), steel, lead, mirrors, water (fish tank) or glass, etc.